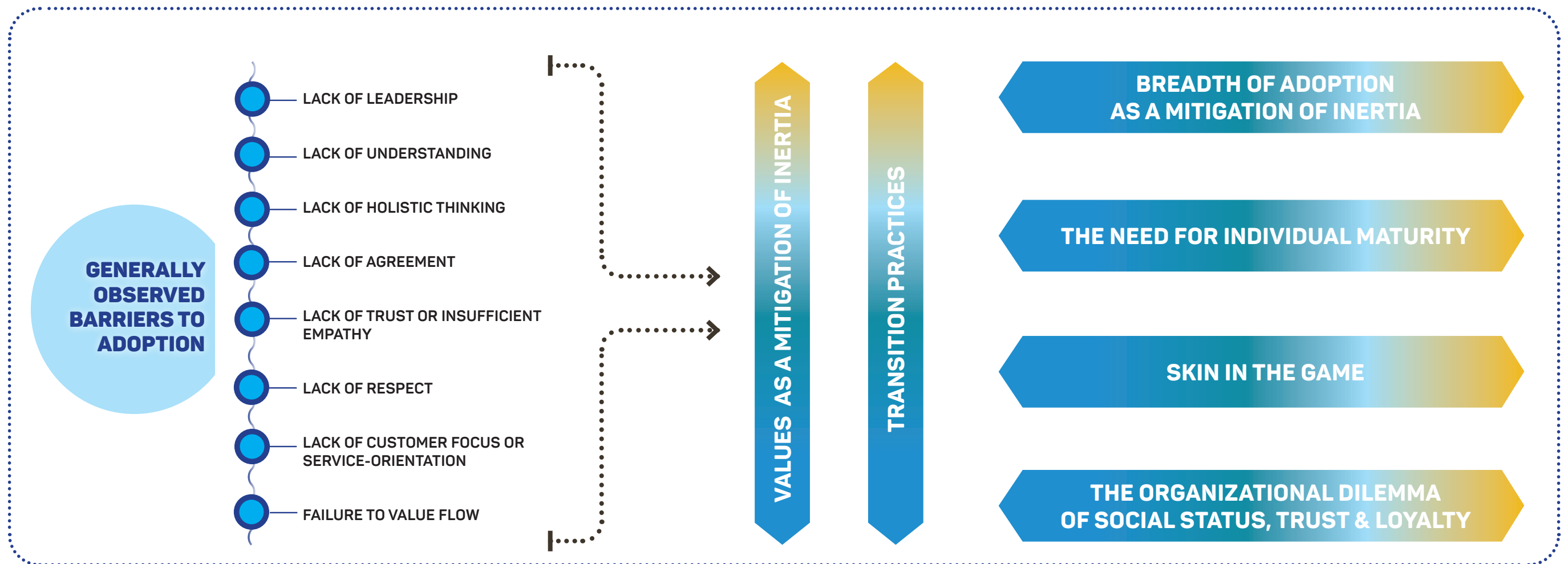




Kanban Maturity Model

Barriers to Adoption



KANBAN LITMUS TEST

- ML 2** 1. Has management behavior changed to enable Kanban?
- ML 3** 2. Has the customer interface changed, in line with Kanban?
- ML 3** 3. Has the customer contract changed, informed by Kanban?
- ML 4** 4. Has your service delivery business model changed to exploit Kanban?

